



**FRANKLIN SILENCERS LTD**  
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## QUALITY POLICY

Franklin Silencers Ltd manufactures exhaust components and systems to both customer and in-house designs, we also utilise the tube manipulation process to produce pipe work for various applications together with general fabrication techniques.

The directors and employees of Franklin Silencers Ltd are therefore committed to providing products and services, which conform to our customers specifications, contractual and legislative requirements without risk to the business.

The company recognises that the maintenance and continual improvement of the company's processes and standards in our work is the corner stone to our success, our reputation, our future and to the professional satisfaction of the customer's, our colleagues, and the wider community.

The company is therefore committed to continually improving the effectiveness of our Quality Management System which meets and encompasses the requirements of ISO 9001:2015 which is regularly reviewed to ensure continuing conformance.

The company strives to ensure customer satisfaction is realised across all aspects of the business.

It is the responsibility of top-level management to set and review specific measurable quality objectives for the business and to provide sufficient time and resource to achieve these, and for all company staff to understand, conform and contribute to the requirements of this philosophy and its associated working practices and procedures.

Mr J.A. Bateman  
Chair of Directors  
1/4/2021

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and go direct  
to our website



Directors: J.A. BATEMAN (Chairman & Company Secretary) D.M. BATEMAN (Sales Director)

Registered Office: 1 Grafton Place, Northampton

Registration No. 837346

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